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April 27, 2010

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Ms. Giovanna Chiti
2213 Locust Street
Philadelphia, PA 19103

Dear Giovanna,

I wanted to take the time to thank you for the great work you have done in advising me on my tours to Italy. I remember the first tour I ran in 2003 to the Amalfi Coast and Rome where your knowledge and travel experience made our trip both fun and relaxing. I especially liked the fact that you advised my group to see and experience very unique aspects of the Amalfi Coast and Rome. I also found that we had just the right mix of free time and organized touring which everyone appreciated so much. I never realized how much thought and planning was needed to organize and run a tour to Italy until I had a chance to see you in action. Your attention to detail and your willingness to go to great lengths for my travelers was proof that you have a true passion for your work.

My tours to Tuscany and Umbria in 2006 were just as memorable. These tours were set up as back to back tours where you had to manage the logistics of some travelers leaving after the first week with others arriving for the second week. Again your organizational experience played a huge role in making the transition from one week to another seamless. It seems as if your knowledge of Italy is endless, especially when it comes to organizing very special tours, accommodations and events.

In 2007 you organized my northern Italy tour which included, the Lake Region, Milan and Venice. Many Americans never venture to the northern part of Italy but again you managed to design and implement an exquisite tour which my travelers still talk about today. I have found that vacationing is such a privilege and many of us cherish the time we have to relax. But often times, planning a vacation can be stressful and filled with uncertainty and anxiety. Working with you over the last 7 years, has not only allowed me to enjoy my own tours, but it has been an amazing learning experience as well. You have taught me so much about my own heritage through the tours you have organized for me and I will never forget it. Until our next tour together I remain,

Sincerely Yours,


Joseph A. Auteri, MSFS, AEP
President

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